

## **Person Specification**

Authority:	WBC/ADC	
Directorate:	Digital and Resources	
Section:	Digital and Design	
Post Title:	Digital Delivery Manager	
Post Number:		
Accountable to:	Head of Service / Director of Digital and	
	Resources	
Management responsibility for:	IT Project Manager, Project Support	
	Officers, Consultants, allocated	
	resources	
Authority to liaise with:	Key business stakeholders	

	Essential	Desirable
Education, qualifications and training	GCSE English and Maths A* - C or equivalent	Degree or equivalent in IT or business information systems related subject.
Specialist skills and aptitude	Proven experience as a senior project manager. Firm, demonstrable understanding of IT project management methodologies (PRINCE2 and Agile) Good awareness of current IT trends	Experience of ITIL v3, in particular service strategy, service design and service transition. Experience of design methodologies such as the Design Council Double-Diamond.
Experience of	Leading IT and digital projects and programmes within a business or local government context Leading UX designers, business change specialists and technical resources.	
Job knowledge	Demonstrable knowledge of the business context of the Council's' and the	

		,
	systems that underpin and	
	enable it to operate.	
Decision making and analytical skills	Results oriented logical/lateral thinker, with the capability to assimilate business and technical knowledge quickly and accurately.	
	Owns responsibility for the programme and is able to make risk based judgements on matters relating to areas that are undefined or unclear.	
Communication and interpersonal skills	Excellent written and verbal communication skills, used with customer focus and emotional intelligence. Disciplined to turn in project reports on time and to quality expectations	
	Confident developing and delivery of stand up presentations and detailed business reports to key internal stakeholders and 3rd party audiences.	
Information Technology skills	Good level of familiarity with office productivity solutions, operating systems and IT support applications.	Familiarity with Google productivity solutions and/or other internet based productivity tools